



SU551 Embedded SBC 3.5" User's Manual

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Changes after the publication's first release will be based on the product's revision. The website will always provide the most updated information.

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# **Trademarks**

Product names or trademarks appearing in this manual are for identification purpose only and are the properties of the respective owners.

# FCC and DOC Statement on Class B

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio TV technician for help.

### Notice:

- 1. The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
- 2. Shielded interface cables must be used in order to comply with the emission limits.

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# **About this Manual**

An electronic file of this manual is included in the DVD. To view the user's manual in the DVD, insert the DVD into a DVD-ROM drive. The autorun screen (Main Board Utility DVD) will appear. Click "User's Manual" on the main menu.

# Warranty

- Warranty does not cover damages or failures that arised from misuse of the product, inability to use the product, unauthorized replacement or alteration of components and product specifications.
- 2. The warranty is void if the product has been subjected to physical abuse, improper installation, modification, accidents or unauthorized repair of the product.
- Unless otherwise instructed in this user's manual, the user may not, under any circumstances, attempt to perform service, adjustments or repairs on the product, whether in or out of warranty. It must be returned to the purchase point, factory or authorized service agency for all such work.
- 4. We will not be liable for any indirect, special, incidental or consequencial damages to the product that has been modified or altered.

# **Static Electricity Precautions**

It is quite easy to inadvertently damage your PC, system board, components or devices even before installing them in your system unit. Static electrical discharge can damage computer components without causing any signs of physical damage. You must take extra care in handling them to ensure against electrostatic build-up.

- To prevent electrostatic build-up, leave the system board in its anti-static bag until you are ready to install it.
- 2. Wear an antistatic wrist strap.
- 3. Do all preparation work on a static-free surface.
- 4. Hold the device only by its edges. Be careful not to touch any of the components, contacts or connections.
- Avoid touching the pins or contacts on all modules and connectors. Hold modules or connectors by their ends.



#### Important:

Electrostatic discharge (ESD) can damage your processor, disk drive and other components. Perform the upgrade instruction procedures described at an ESD workstation only. If such a station is not available, you can provide some ESD protection by wearing an antistatic wrist strap and attaching it to a metal part of the system chassis. If a wrist strap is unavailable, establish and maintain contact with the system chassis throughout any procedures requiring ESD protection.

# **Safety Measures**

To avoid damage to the system:

Use the correct AC input voltage range.

To reduce the risk of electric shock:

Unplug the power cord before removing the system chassis cover for installation or servicing. After installation or servicing, cover the system chassis before plugging the power cord.

# **About the Package**

The package contains the following items. If any of these items are missing or damaged, please contact your dealer or sales representative for assistance.

- 1 SU551 board
- 1 COM port cable (Length: 300mm, 2 x COM ports)
- 1 Serial ATA data cable (Length: 500mm)
- 1 Serial ATA power cable (Length: 250mm)
- 1 DVD
- 1 Heat sink (Height: 20.85mm)

# **Optional Items**

- USB port cable (Length: 200mm)
- Power adapter (60W, 12V)
- Heat spreader (Height: 11mm)
- 1 Audio cable (Length: 160mm)

The board and accessories in the package may not come similar to the information listed above. This may differ in accordance to the sales region or models in which it was sold. For more information about the standard package in your region, please contact your dealer or sales representative.

# **Before Using the System Board**

Before using the system board, prepare basic system components. If you are installing the system board in a new system, you will need at least the following internal components.

• Storage devices such as hard disk drive, DVD-ROM, etc.

You will also need external system peripherals you intend to use which will normally include at least a keyboard, a mouse and a video display monitor.

# **Chapter 1 - Introduction**

# Specifications

•		
SYSTEM	Processor	6th Generation Intel® Core™ Processors, BGA 1356  Intel® Core™ i7-6600U Processor, Dual Core, 4M Cache, 2.6GHz (3.4GHz), 15W  Intel® Core™ i5-6300U Processor, Dual Core, 3M Cache, 2.4GHz (3.0GHz), 15W  Intel® Core™ i3-6100U Processor, Dual Core, 3M Cache, 2.3GHz, 15W  Intel® Celeron® Processor 3955U, Dual Core, 2M Cache, 2.0GHz, 15W
	Memory	One 204-pin SODIMM up to 8GB Single Channel DDR3L 1600MHz
	BIOS	Insyde SPI 128Mbit
GRAPHICS	Controller	Intel® HD Graphics GT Series
	Feature	OpenGL 5.0, DirectX 12, OpenCL 2.1 HW Decode: AVC/H.264, MPEG2, VC1/WMV9, JPEG/MJPEG, HEVC/H265, VP8, VP9 HW Encode: AVC/H.264, MPEG2, JPEG, HEVC/H265, VP8, VP9
	Display	1 x VGA 1 x LVDS 1 x DP++ VGA: resolution up to 1920x1200 @ 60Hz LVDS: dual channel 48-bit, resolution up to 1920x1200 @ 60Hz DP++: resolution up to 4096x2304 @ 60Hz
	Triple Displays	VGA + LVDS + DP++
EXPANSION	Interface	1 x Full-size Mini PCIe (PCIe/USB/SATA, SATA by default) 1 x Half-size Mini PCIe (PCIe/USB, PCIe by default) 1 x SIM (supported by half-size Mini PCIe) (available upon request)
AUDIO	Audio Codec	Realtek ALC888S-VD2-GR
ETHERNET	Controller	$1\times$ Intel® I210AT PCIe (10/100/1000Mbps) $1\times$ Intel® I219LM PCIe with iAMT11.0 (10/100/1000Mbps) (only Core i7/i5 supports iAMT)
REAR I/O	Ethernet	2 x GbE (RJ-45)
	USB	4 x USB 3.0
	Display	1 x VGA 1 x DP++

INTERNAL I/O	Serial	2 x RS-232/422/485 (2.0mm pitch) 2 x RS-232 (2.0mm pitch)
	USB	2 x USB 2.0 (2.0mm pitch)
	Display	1 x LVDS LCD Panel Connector 1 x LCD/Inverter Power
	Audio	1 x Audio (Line-out/Mic-in)
	SATA	2 x SATA 3.0 (up to 6Gb/s) 1 x SATA Power
	DIO	1 x 8-bit DIO
	SMBus	1 x SMBus
WATCHDOG TIMER	Output & Interval	System Reset, Programmable via Software from 1 to 255 Seconds
POWER	Туре	Single 12V +/-10% DC
	Connector	Right Angle Connector (4-pin) DC Jack (available upon request) Vertical Type Connector (4-pin) (available upon request)
	Consumption	Typical: 6300U:12V @ 0.40A (4.80Watt) Max.: 6300U:12V @ 2.08A (24.96Watt)
	RTC Battery	CR2032 Coin Cell
OS SUPPORT	Microsoft	Windows 7 (/WES7) 32/64-bit Windows 8.1 (64-bit) Windows 10 IoT Enterprise 64-bit
	Linux	Debian 8 (with VESA graphic driver) CentOS 7 (with VESA graphic driver) Ubuntu 15.10 (Intel graphic driver available)
ENVIRONMENT	Temperature	Operating: 0 to 60°C (Opt20 to 70°C) Storage: -40 to 85°C
	Humidity	Operating: 5 to 90% RH Storage: 5 to 90% RH
MECHANICAL	Dimensions	3.5" SBC Form Factor 146mm (5.75") x 102mm (4.02")
	Height	PCB: 1.6mm Top Side: 15.5mm, Bottom Side: 4.0mm
CERTIFICATIONS		CE, FCC, RoHS

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#### **Features**

## Watchdog Timer

The Watchdog Timer function allows your application to regularly "clear" the system at the set time interval. If the system hangs or fails to function, it will reset at the set time interval so that your system will continue to operate.

#### DDR3L

DDR3L SDRAM provides backward compatibility to DDR3 memory modules but can operate at the same or at a lower power level.

### Graphics

The integrated Intel® HD graphics engine delivers an excellent blend of graphics performance and features to meet business needs. It provides excellent video and 3D graphics with outstanding graphics responsiveness. These enhancements deliver the performance and compatibility needed for today's and tomorrow's business applications. Supports 1 x VGA, 1 x LVDS and 1 x DP++ interfaces for triple display outputs.

#### Serial ATA

Serial ATA is a storage interface that is compliant with SATA 1.0a specification. With speed of up to 6Gb/s (SATA 3.0), it improves hard drive performance faster than the standard parallel ATA whose data transfer rate is 100MB/s.

## Gigabit LAN

Intel® I210AT PCI Express Gigabit Ethernet controller and Intel® I219LM PCI Express Gigabit Ethernet controller with iAMT11.0 support up to 1Gbps data transmission.

#### Audio

The Realtek ALC888S-VD2-GR audio codec provides 2.1-channel High Definition audio output.

# Power Failure Recovery

When power returns after an AC power failure, you may choose to either power-on the system manually or let the system power-on automatically.

#### USB

The system board supports the new USB 3.0. It is capable of running at a maximum transmission speed of up to 5 Gbit/s (625 MB/s) and is faster than USB 2.0 (480 Mbit/s, or 60 MB/s) and USB 1.1 (12Mb/s). USB 3.0 reduces the time required for data transmission, reduces power consumption, and is backward compatible with USB 2.0. It is a marked improvement in device transfer speeds between your computer and a wide range of simultaneously accessible external Plug and Play peripherals.

#### Wake-On-LAN

This feature allows the network to remotely wake up a Soft Power Down (Soft-Off) PC. It is supported via the onboard LAN port or via a PCI LAN card that uses the PCI PME (Power Management Event) signal. However, if your system is in the Suspend mode, you can power-on the system only through an IRQ or DMA interrupt.



#### Important:

The 5V\_standby power source of your power supply must support ≥720mA.

# Wake-On-USB (Optional)

This function allows you to use a USB keyboard or USB mouse to wake up a system from the S3 (STR - Suspend To RAM) state.



#### Important:

If you are using the Wake-On-USB Keyboard/Mouse function for 2 USB ports, the  $5V_{standby}$  power source of your power supply must support  $\geq 1.5A$ . For 3 or more USB ports, the  $5V_{standby}$  power source of your power supply must support  $\geq 2A$ .

#### ACPI STR

The system board is designed to meet the ACPI (Advanced Configuration and Power Interface) specification. ACPI has energy saving features that enable PCs to implement power management and plug-and-play with operating systems that support power management features.

With ACPI, the system can further utilize the Ethernet adapter's wake-on-LAN (WOL) capability that enables remote wake-up if the Ethernet adapter supports such feature.



#### Important:

The 5V standby power source of your power supply must support ≥720mA.

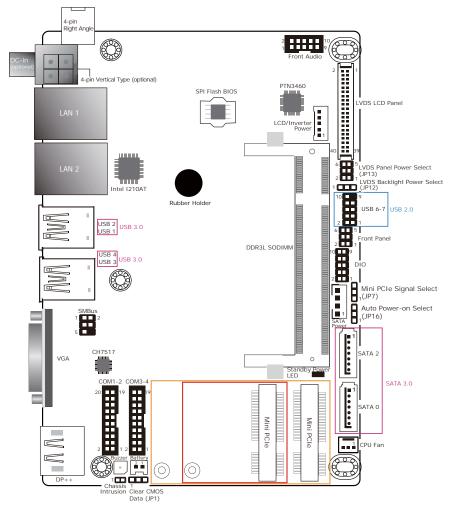
#### RTC Timer

The RTC installed on the system board allows your system to automatically power-on on the set date and time.

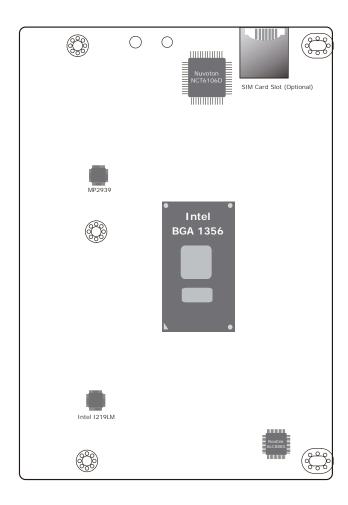
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# **Chapter 2 - Hardware Installation**

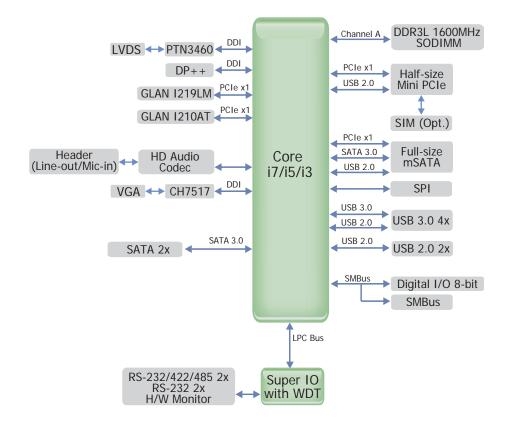
# **Board Layout**



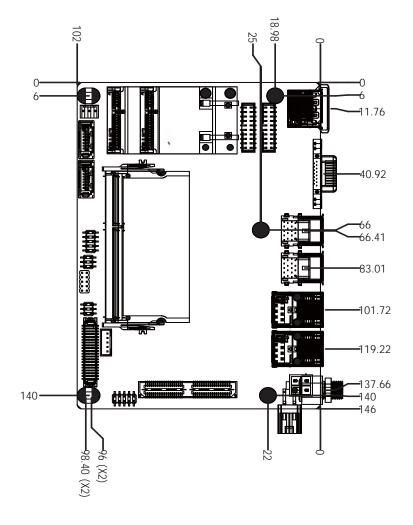




# **Block Diagram**



# **Mechanical Diagram**





#### Important:

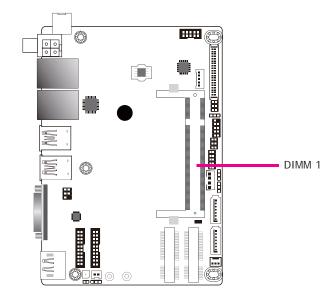
Electrostatic discharge (ESD) can damage your board, processor, disk drives, add-in boards, and other components. Perform installation procedures at an ESD workstation only. If such a station is not available, you can provide some ESD protection by wearing an antistatic wrist strap and attaching it to a metal part of the system chassis. If a wrist strap is unavailable, establish and maintain contact with the system chassis throughout any procedures requiring ESD protection.

# **System Memory**



#### Important:

When the Standby Power LED is red, it indicates that there is power on the system board. Power-off the PC then unplug the power cord prior to installing any devices. Failure to do so will cause severe damage to the motherboard and components.

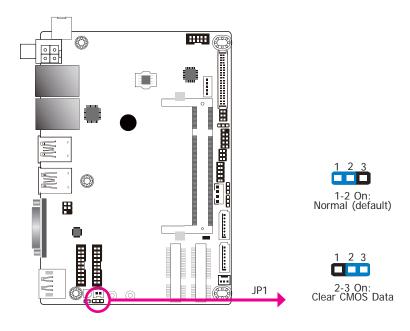


#### Features

- One 204-pin SODIMM up to 8GB
- Single Channel DDR3L 1600MHz

# **Jumper Settings**

#### Clear CMOS Data



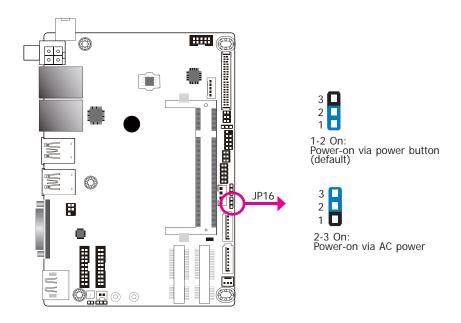
If you encounter the following conditions, you can reconfigure the system with the default values stored in the ROM BIOS.

- a) CMOS data becomes corrupted.
- b) You forgot the supervisor or user password.

To load the default values stored in the ROM BIOS, please follow the steps below:

- 1. Power-off the system and unplug the power cord.
- 2. Set JP1 pins 2 and 3 to On. Wait for a few seconds and set JP1 back to its default setting, pins 1 and 2 On.
- 3. Now plug the power cord and power-on the system.

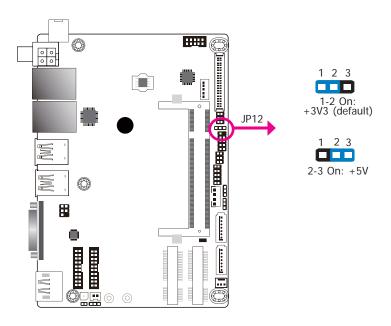
### **Auto Power-on Select**



JP16 is used to select the method of powering on the system. If you want the system to power-on whenever AC power comes in, set JP16 pins 2 and 3 to On. If you want to use the power button, set pins 1 and 2 to On.

When using the JP16 "Power On" feature to power the system back on after a power failure occurs, the system may not power on if the power lost is resumed within 5 seconds (power flicker).

# **LVDS Backlight Power Select**



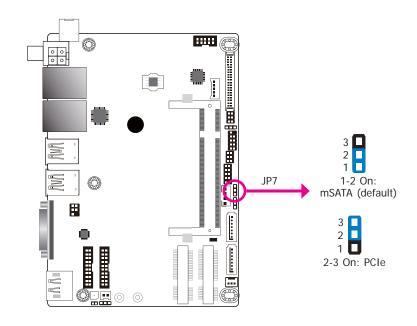
JP12 is used to select the power level of backlight brightness control: +3.3V or +5V.



#### Important

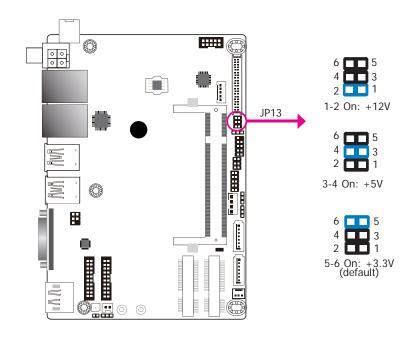
Before powering-on the system, make sure that the power settings of JP12 match the power specification of backlight control. Selecting the incorrect voltage will seriously damage the backlight.

# Mini PCIe Signal Select



JP7 is used to select the Mini PCIe slot (full-size) signal: PCIe or mSATA (default).

### **LVDS Panel Power Select**



JP13 is used to select the power supplied with the LCD panel.



#### Important:

Before powering-on the system, make sure that the power settings of JP13 match the LCD panel's specification. Selecting the incorrect voltage will seriously damage the LCD panel.

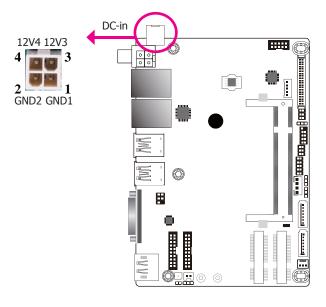
### Rear Panel I/O Ports



The rear panel I/O ports consist of the following:

- DC-in connector
- 2 GbE (RJ-45)
- 4 USB 3.0 ports
- 1 VGA port
- 1 DP++ port

#### 12V DC-in



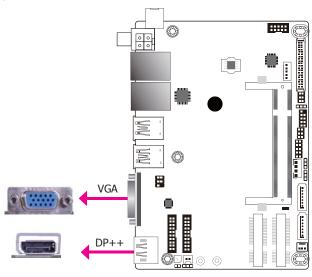
The 4-pin right-angle connector on the system board co-lays with a DC-in jack (optional) or 4-pin vertical type connector (optional) as the photo displayed below.



## **Graphics Interfaces**

The display ports consist of the following:

- 1 VGA port
- 1 DP++ port



#### **VGA Port**

The VGA port is used for connecting a VGA monitor. Connect the monitor's 15-pin D-shell cable connector to the VGA port. After you plug the monitor's cable connector into the VGA port, gently tighten the cable screws to hold the connector in place.

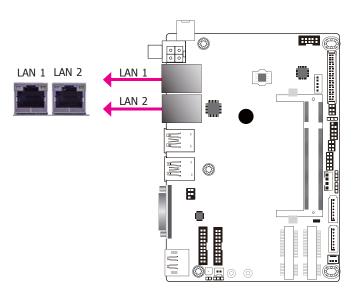
#### DP++ Port

The DisplayPort is a digital display interface used to connect a display device such as a computer monitor. It is used to transmit audio and video simultaneously. The interface, which is developed by VESA, delivers higher performance features than any other digital interfaces.

#### **Driver Installation**

Install the graphics driver. Refer to Chapter 4 for more information.

#### **RJ45 LAN Ports**



#### **Features**

- Intel® I210AT PCI Express Gigabit Ethernet controller
- Intel® I219LM PCIe with iAMT11.0

The LAN port allows the system board to connect to a local area network with a network hub.

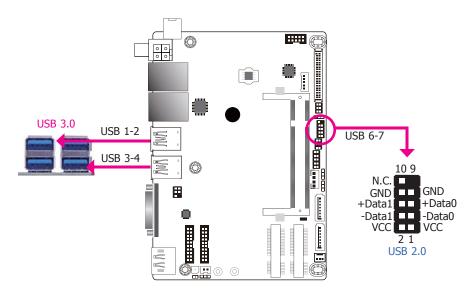
#### **BIOS Setting**

Configure the onboard LAN in the Advanced menu ("ACPI Configuration" submenu) of the BIOS. Refer to Chapter 3 for more information.

#### **Driver Installation**

Install the LAN drivers. Refer to Chapter 4 for more information.

#### **USB Ports**



The USB device allows data exchange between your computer and a wide range of simultaneously accessible external plug and play peripherals.

The system board is equipped with 4 onboard USB 3.0 ports (USB 1-2/3-4). The 10-pin connector allows you to connect 2 additional USB 2.0 ports (USB 6-7). The additional USB ports may be mounted on a card-edge bracket. Install the card-edge bracket to an available slot at the rear of the system chassis and then insert the USB port cables to a connector.

#### **BIOS Setting**

Configure the onboard USB in the Advanced menu ("USB Configuration" submenu) of the BIOS. Refer to Chapter 3 for more information.

#### **Driver Installation**

You may need to install the proper drivers in your operating system to use the USB device. Refer to Chapter 4 for more information.

#### Wake-On-USB Keyboard/Mouse (optional)

The Wake-On-USB Keyboard/Mouse function allows you to use a USB keyboard or USB mouse to wake up a system from the S3 (STR - Suspend To RAM) state.

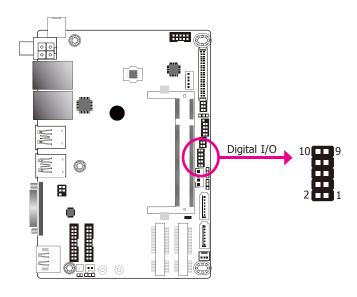


#### Important:

If you are using the Wake-On-USB Keyboard/Mouse function for 2 USB ports, the +5V\_standby power source of your power supply must support  $\geq 1.5A$ . For 3 or more USB ports, the +5V\_standby power source of your power supply must support  $\geq 2A$ .

# I/O Connectors

# **Digital I/O Connector**

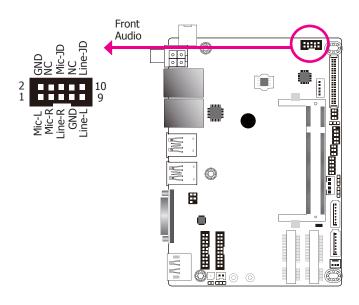


The 8-bit Digital I/O connector provides monitoring and control functions to the connected external devices.

Digital I/O Connector

Pin	Function
1	DIO7
2	DIO6
3	DIO5
4	DIO4
5	DIO3
6	DIO2
7	DIO1
8	DIO0
9	5V
10	GND

### **Front Audio Connector**



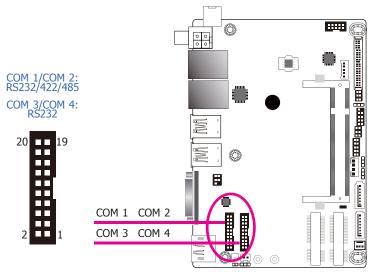
#### Front Audio

The front audio connector allows you to connect to the line-out and mic-in jacks that are at the front panel of your system.

#### **Driver Installation**

Install the audio driver. Refer to the Chapter 4 for more information.

# **COM (Serial) Ports**



COM 1 and COM 2 can be selected among RS232, RS422 and RS485. COM 3 and COM 4 are fixed at RS232. Configure COM 1 and COM 2 serial communication mode in the BIOS ("SIO NUVOTON6106D" submenu of the Advanced menu).

The serial ports are asynchronous communication ports with 16C550A-compatible UARTs that can be used with modems, serial printers, remote display terminals, and other serial devices.

#### **Connecting External Serial Ports**

The COM ports may be mounted on a card-edge bracket. Install the card-edge bracket to an available slot at the rear of the system chassis then insert the serial port cable to the COM connector. Make sure the colored stripe on the ribbon cable is aligned with pin 1 of the COM connector.

#### **BIOS Setting**

Configure the serial COM ports in the Advanced menu ("SIO NUVOTON6106D" submenu) of the BIOS. Refer to the chapter 3 for more information.

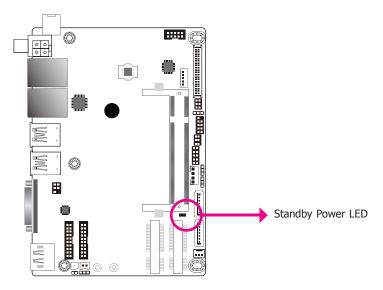
#### COM 1/COM 2 Connector

#### Pin **RS232 RS422 RS485** 1 DCD 1 TX(B)\_1 RX(B)/TX(B)\_1 2 DSR 1 NC NC 3 SIN\_1 $TX(A)_1$ $RX(A)/TX(A)_1$ 4 RTS 1 NC NC 5 SO\_1 $RX(A)_1$ NC 6 CTS 1 NC NC 7 DTR 1 RX(B)\_1 NC 8 RI 1 NC NC 9 GND **GND GND** 10 **GND GND GND** DCD 2 $RX(B)/TX(B)_2$ 11 TX(B)\_2 12 DSR\_2 NC NC SIN 2 $RX(A)/TX(A)_2$ 13 $TX(A)_2$ 14 RTS\_2 NC NC 15 SO 2 $RX(A)_2$ NC 16 CTS\_2 NC NC 17 DTR 2 RX(B)\_2 NC 18 RI\_2 NC NC 19 **GND GND GND** 20 **GND GND GND**

#### COM 3/COM 4 Connector

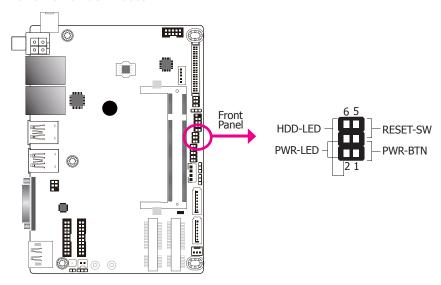
Pin	RS232
1	DCD_3
2	DSR_3
3	SIN_3
4	RTS_3
5	SO_3
6	CTS_3
7	DTR_3
8	RI_3
9	GND
10	GND
11	DCD_4
12	DSR_4
13	SIN_4
14	RTS_4
15	SO_4
16	CTS_4
17	DTR_4
18	RI_4
19	GND
20	GND

# **Standby Power LED**



This LED will lit red when the system is in the standby mode. It indicates that there is power on the system board. Power-off the PC and then unplug the power cord prior to installing any devices. Failure to do so will cause severe damage to the motherboard and components.

#### **Front Panel Connector**



#### HDD-LED - HDD LED

This LED will be lit when the hard drive is being accessed.

#### **RESET-SW - Reset Switch**

This switch allows you to reboot without having to power off the system.

#### PWR-BTN - Power Switch

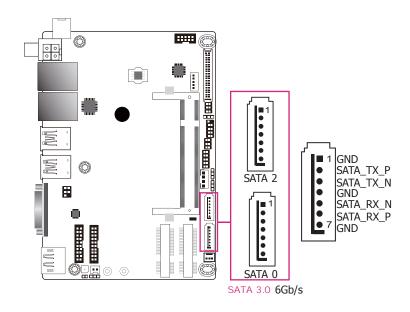
This switch is used to power on or off the system.

#### PWR-LED - Power/Standby LED

When the system's power is on, this LED will be lit. When the system is in the S1 (POS - Power On Suspend) state, it will blink every second. When the system is in the S3 (STR - Suspend To RAM) state, it will blink every 4 seconds.

	Pin	Pin Assignment		Pin	Pin Assignment
	6	HDD_LED	DWD DTN	1	Power Button
HDD-LED	2	LED Power	PWR-BTN	3	Ground
RESET-SW	3	Ground	DWD LED	2	LED Power
	5	RST Signal	PWR-LED	4	SUS_LED

# SATA (Serial ATA) Connectors



#### **Features**

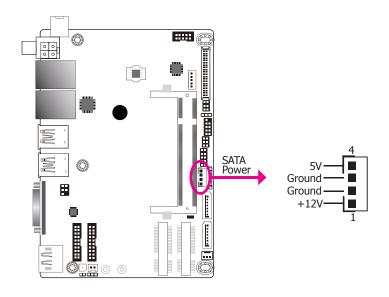
- 2 Serial ATA 3.0 ports with data transfer rate up to 6Gb/s
- Integrated Advanced Host Controller Interface (AHCI) controller with RAID mode

The Serial ATA connector is used to connect the Serial ATA device. Connect one end of the Serial ATA data cable to a SATA connector and the other end to your Serial ATA device.

#### **BIOS Setting**

Configure the Serial ATA drives in the Advanced menu ("SATA Configuration" submenu) of the BIOS. Refer to Chapter 3 for more information.

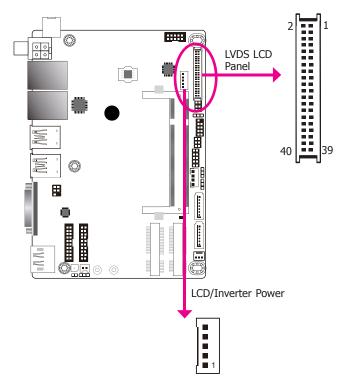
## SATA (Serial ATA) Power Connector



The SATA power connector supplies power to the SATA drive. Connect one end of the provided power cable to the SATA power connector and the other end to your storage device.

#### **LVDS LCD Panel Connector**

#### LCD/Inverter Power Connector



The system board allows you to connect a LCD Display Panel by means of the LVDS LCD panel connector and the LCD/Inverter power connector. These connectors transmit video signals and power from the system board to the LCD panel.

Refer to the table on the right side for the pin functions of these connectors.

#### **BIOS Setting**

Configure the system graphics and the LCD panel in the Advanced menu (the "Video Configuration" submenu) of the BIOS. Refer to chapter 3 for more information.

#### **LVDS LCD Panel Connector**

	Pin	Function	Pins	Function
	1	GND	2	GND
	3	LVDS_Out3+ (Odd_3+)	4	LVDS_Out7+ (Even_3+)
	5	LVDS_Out3- (Odd_3-)	6	LVDS_Out7- (Even_3-)
	7	GND	8	GND
	9	LVDS_Out2+ (Odd_2+)	10	LVDS_Out6+ (Even_2+)
	11	LVDS_Out2- (Odd_2-)	12	LVDS_Out6- (Even_2-)
	13	GND	14	GND
	15	LVDS_Out1+ (Odd_1+)	16	LVDS_Out5+ (Even_1+)
	17	LVDS_Out1- (Odd_1-)	18	LVDS_Out5- (Even_1-)
	19	GND	20	GND
	21	LVDS_Out0+ (Odd_0+)	22	LVDS_Out4+ (Even_0+)
	23	LVDS_Out0- (Odd_0-)	24	LVDS_Out4- (Even_0-)
	25	GND	26	GND
	27	LVDS_CLK1+ (Odd_CLK+)	28	LVDS_CLK2+ (Even_CLK+)
	29	LVDS_CLK1- (Odd_CLK-)	30	LVDS_CLK2- (Even_CLK-)
!	31	GND	32	GND
	33	DDC_CLK	34	NC
	35	DDC_DATA	36	+3.3V
	37	Panel Power	38	Panel Power
	39	Panel Power	40	Panel Power

#### LCD/Inverter Power Connector

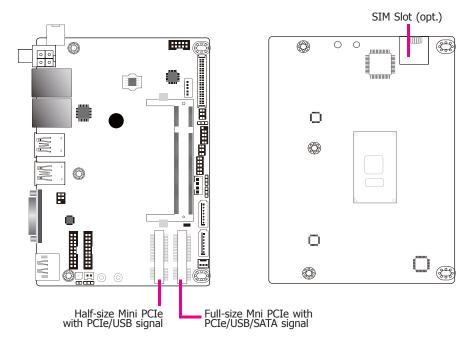
Pin	Function
1	+12V
2	GND
3	Panel Backlight On/Off Control
4	Dimming Control
5	+5V

# Note

DFI board's LVDS connector: Hirose DF13-40DP-1.25V(91)/40P/1.25mm; cable side connector: Hirose DF13-40DS-1.25C.

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# **Expansion Slots**



#### Mini PCI Express Slot

These two Mini PCIe sockets support PCIe x1 and USB 2.0 signals and can be used to insert Mini PCIe cards.

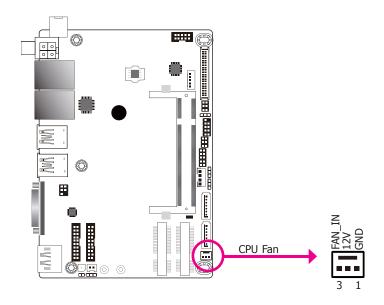
#### mSATA Port

The full-size Mini PCIe socket supports the installation of a Mini PCIe card or an mSATA card. To switch between these two signals, use JP7. Refer to the previous section for more information.

#### SIM Slot (optional)

The SIM slot on the system board is used to insert a SIM card and can be used in conjunction with the Mini PCI Express slot to provide mobile communication capability.

## **Cooling Fan Connector**

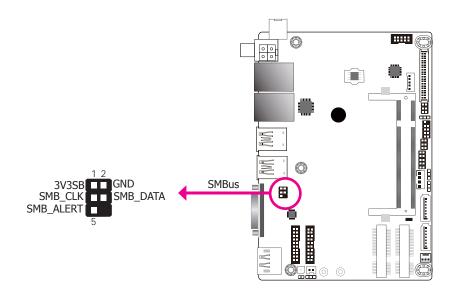


The fan connector is used to connect the cooling fan. The cooling fan will provide adequate airflow throughout the chassis to prevent overheating the CPU and system board components.

#### **BIOS Setting**

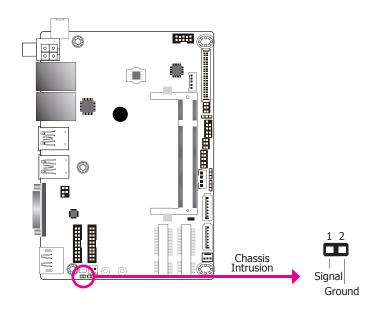
The Advanced menu ("PC Health Status" of the SIO NUVONTON6106D submenu) of the BIOS will display the current speed of the cooling fan. Refer to Chapter 3 for more information.

#### **SMBus Connector**



The SMBus (System Management Bus) connector is used to connect SMBus devices. It is a multiple device bus that allows multiple chips to connect to the same bus and enable each one to act as a master by initiating data transfer.

#### **Chassis Intrusion Connector**

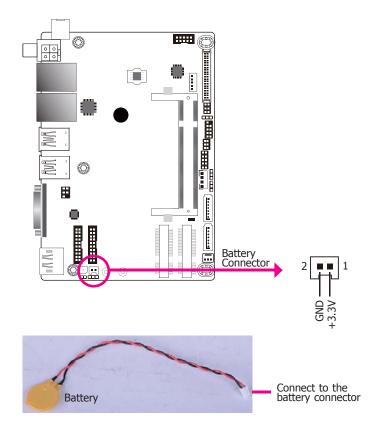


The board supports the chassis intrusion detection function. Connect the chassis intrusion sensor cable from the chassis to this connector. When the system's power is on and a chassis intrusion occurred, an alarm will sound. When the system's power is off and a chassis intrusion occurred, the alarm will sound only when the system restarts.

#### **BIOS Setting**

Configure the chassis intrusion detection function in the Advanced menu ("SIO NUVO-TON6106D" submenu) of the BIOS. Refer to the chapter 3 for more information.

# **Battery**



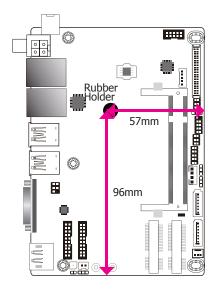
The lithium ion battery powers the real-time clock and CMOS memory. It is an auxiliary source of power when the main power is shut off.

#### **Safety Measures**

- Danger of explosion if battery incorrectly replaced.
- Replace only with the same or equivalent type recommended by the manufacturer.
- Dispose of used batteries according to local ordinance.

#### **Rubber Holder**

In order to provide support to PCBA while installing the heat sink, a rubber holder is placed to the board.





#### Note:

The height of the rubber holder is 10.2mm. To maximize the function of the rubber holder, we suggest to use the case that contacts the top of the rubber holder.

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# Chapter 3 - BIOS Setup

#### Overview

The BIOS is a program that takes care of the basic level of communication between the CPU and peripherals. It contains codes for various advanced features found in this system board. The BIOS allows you to configure the system and save the configuration in a battery-backed CMOS so that the data retains even when the power is off. In general, the information stored in the CMOS RAM of the EEPROM will stay unchanged unless a configuration change has been made such as a hard drive replaced or a device added.

It is possible that the CMOS battery will fail causing CMOS data loss. If this happens, you need to install a new CMOS battery and reconfigure the BIOS settings.



#### Note:

The BIOS is constantly updated to improve the performance of the system board; therefore the BIOS screens in this chapter may not appear the same as the actual one. These screens are for reference purpose only.

# **Default Configuration**

Most of the configuration settings are either predefined according to the Load Optimal Defaults settings which are stored in the BIOS or are automatically detected and configured without requiring any actions. There are a few settings that you may need to change depending on your system configuration.

## **Entering the BIOS Setup Utility**

The BIOS Setup Utility can only be operated from the keyboard and all commands are keyboard commands. The commands are available at the right side of each setup screen.

The BIOS Setup Utility does not require an operating system to run. After you power up the system, the BIOS message appears on the screen and the memory count begins. After the memory test, the message "Press DEL to run setup" will appear on the screen. If the message disappears before you respond, restart the system or press the "Reset" button. You may also restart the system by pressing the <Ctrl> <Alt> and <Del> keys simultaneously.

# Legends

Keys	Function
Right and Left arrows	Moves the highlight left or right to select a menu.
Up and Down arrows	Moves the hightlight up or down between submenu or fields.
<esc></esc>	Exit to the BIOS Setup Utility.
<f1></f1>	Help
<f5></f5>	Change values
<f6></f6>	Change defaults
<f9></f9>	Setup defaults
<f10></f10>	Save and Exit
<enter></enter>	Press <enter> to enter the highlighted submenu.</enter>

#### Scroll Bar

When a scroll bar appears to the right of the setup screen, it indicates that there are more available fields not shown on the screen. Use the up and down arrow keys to scroll through all the available fields.

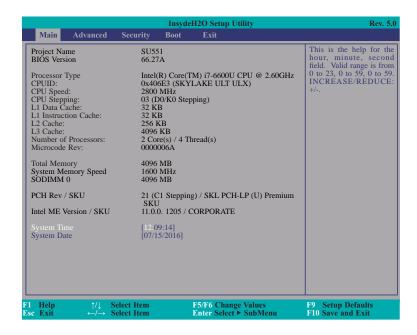
#### Submenu

When " $\blacktriangleright$ " appears on the left of a particular field, it indicates that a submenu which contains additional options are available for that field. To display the submenu, move the highlight to that field and press <Enter>.

# **Insyde BIOS Setup Utility**

#### Main

The Main menu is the first screen that you will see when you enter the BIOS Setup Utility.



#### **System Time**

The time format is <hour>, <minute>, <second>. The time is based on the 24-hour military-time clock. For example, 1 p.m. is 13:00:00. Hour displays hours from 00 to 23. Minute displays minutes from 00 to 59. Second displays seconds from 00 to 59.

#### **System Date**

The date format is <month>, <date>, <year>. Month displays the month, from January to December. Date displays the date, from 1 to 31. Year displays the year, from 1980 to 2099.

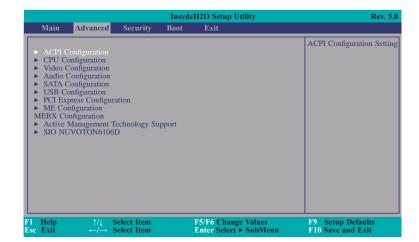
#### **Advanced**

The Advanced menu allows you to configure your system for basic operation. Some entries are defaults required by the system board, while others, if enabled, will improve the performance of your system or let you set some features according to your preference.



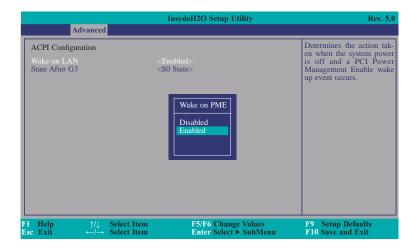
#### Important:

Setting incorrect field values may cause the system to malfunction.



#### **ACPI Configuration**

This section configures the system ACPI parameters.



#### Wake on LAN

Enable or disable WOL (wake-on-LAN) to wake the system through the Ethernet adapter.

#### State After G3

This field is to specify what state the system should be in when power is re-applied after a power failure (G3 state).

S0 State The system is in working state

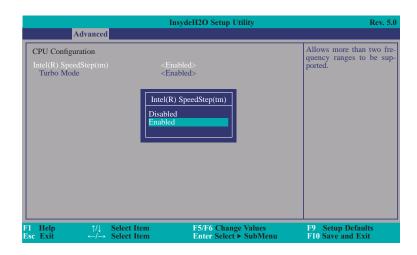
S5 State The system is in soft-off state.

#### Note:

For the "State After G3" setting to take effect, make sure that the "AC Power Loss" option is set to "Always on" in "SIO NUVOTON6106D" of the "Advanced" menu.

#### **CPU Configuration**

This section configures the CPU.



#### Intel(R) SpeedStep(tm)

Enable or disable the Intel Enhanced SpeedStep® Technology, which helps optimize the balance between system's power consumption and performance. After it is enabled in the BIOS, you can enable the EIST feature using the operating system's power management.

#### Turbo Mode

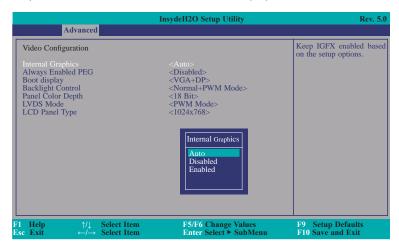
Enable or disable processor turbo mode (requires that EMTTM is enabled too), which allows the processor core to automatically run faster than the base frequency when the processor's power, temperature, and specification are within the limits of TDP.

#### **Video Configuration**

This section configures the video settings.

#### **Internal Graphics**

Keep IGFX enabled or disabled based on the setup options.

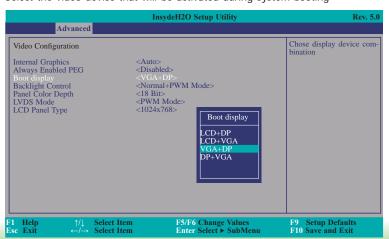


#### **Always Enabled PEG**

Enable or disable the PCIe graphics function.

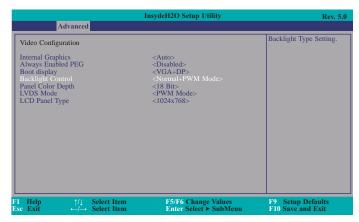
#### **Boot display**

Select the video device that will be activated during system booting



#### **Backlight Control**

Select the backlight type from normal (default) or inverted.



#### **Panel Color Depth**

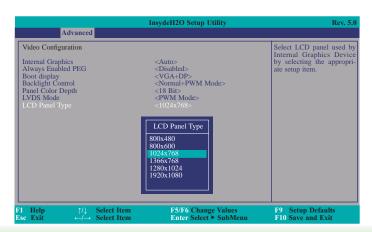
Select the LFP panel color depth: 18 bit, 24 bit, 36 bit, and 48 bit.

#### **LVDS Mode**

Select PTN3460 LVDS Mode: PWM Mode or DC Mode.

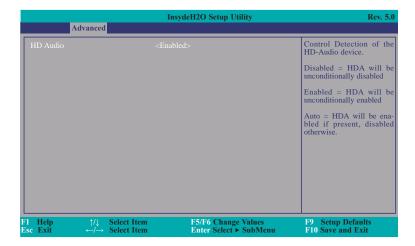
#### **LCD Panel Type**

Select the type of LCD panel connected to the system's LCD connector. Please check the specifications of your LCD monitor.



#### **Audio Configuration**

This section configures the audio settings.



#### **HD Audio**

Control the detection of the high-definition audio device.

#### Disabled

HD Audio will be unconditionally disabled.

#### Enabled

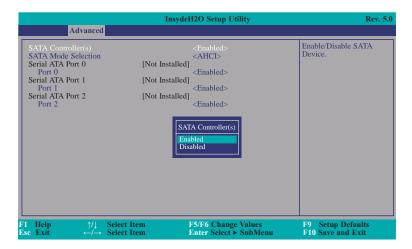
HD Audio will be unconditionally enabled.

#### Auto

HD Audio will be enabled if present and disabled otherwise.

#### **SATA Configuration**

This section is designed to select the SATA controller and the type of hard disk drive which are installed in your system unit.



#### SATA Controller(s)

Enable or disable Serial ATA devices.

#### **SATA Mode Selection**

The mode selection determines how the SATA controller(s) operates.

#### AHCI Mode

This option allows the Serial ATA devices to use AHCI (Advanced Host Controller Interface).

#### **RAID Mode**

This option allows you to create RAID or Intel Matrix Storage configuration on Serial ATA devices.

#### Serial ATA Port 0, 1 and 2

Enable or disable the serial ATA port.

### **USB** Configuration

This section configures the parameters of the USB device.



#### **USB BIOS Support**

#### Disabled

Disable USB keyboard/mouse/storage support.

#### Fnahle

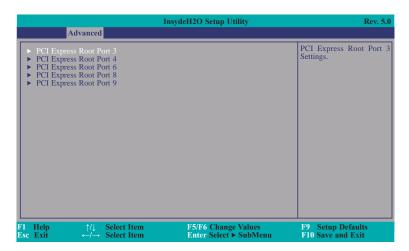
Enable USB keyboard/mouse/storage support under UEFI and DOS environment.

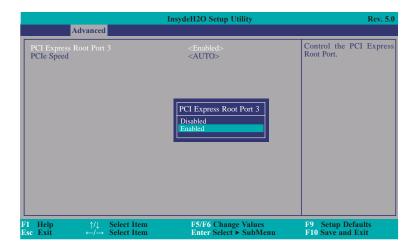
#### **UEFI Only**

Enable USB keyboard/mouse/storage support only under UEFI environment.

#### **PCI Express Configuration**

This section configures settings relevant to PCI Express root ports.





### **PCI Express Root Port**

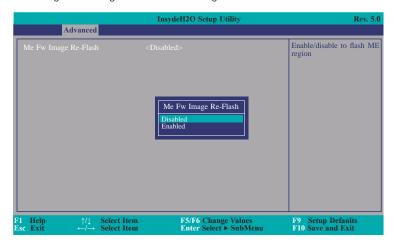
Enable or disable the PCI Express Root Port.

#### PCIe Speed

Select the speed of the PCI Express Root Port: Auto, Gen1, Gen2 or Gen3.

# **ME Configuration**

This section configures settings of Intel ME flashing.

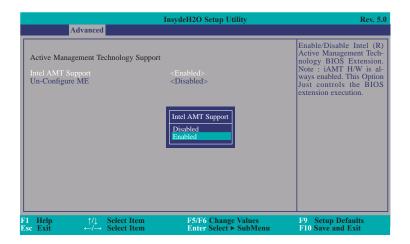


### Me Fw Image Re-Flash

Enable or disable Intel ME Intel® Management Engine firmware flashing.

#### **Active Management Technology Support**

The section allows users to enable or disable the Intel® Active Management Technology (Intel® AMT) BIOS extension. Refer to Chapter 6 for more information.



#### **Intel AMT Support**

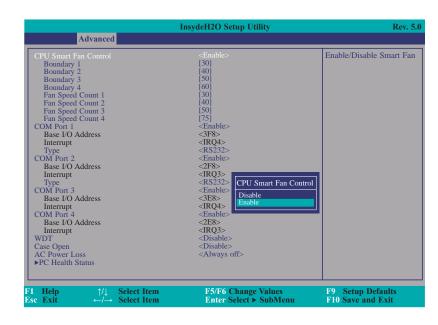
Enable or disable Intel® Active Management Technology BIOS extension.

#### **Un-Configure ME**

Clear the management settings for AMT on next boot without requiring a password.

#### SIO NUVOTON6106D

This section configures the system super I/O chip parameters.



#### **CPU Smart Fan Control**

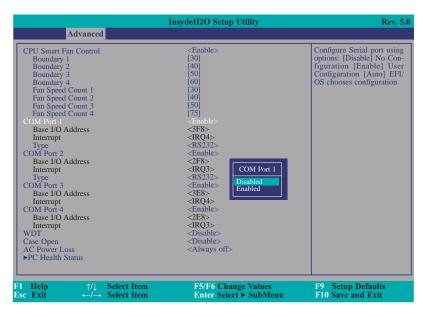
Enable or disable the CPU smart fan.

#### **Boundary 1 to Boundary 4**

Set the boundary temperatures that determine the operation of the fan with different fan speeds accordingly. For example, when the system or the CPU temperature reaches boundary 1 temperature, the system or CPU fan should be turned on and operate at the designated speed. The range is from 0-127°C.

#### Fan Speed Count 1 to Fan Speed Count 4

Set the fan speed. The range is from 0 (fan stop)-100% (full speed).



#### COM Port 1 to COM Port 4

Configure the settings to use the serial port.

Disable Disable this serial port.

Enable Enable this serial port.

#### Base I/O Address

Display the input/output base address for each COM port.

#### Interrupt

Display the IRQ number for each COM port.

#### **Type**

Choose among RS232, RS422 and RS485 (Peer-to-Peer) for the serial communication type for COM port 1 and COM port 2.

#### **WDT**

Enable or disable the watchdog function.

#### Case Open

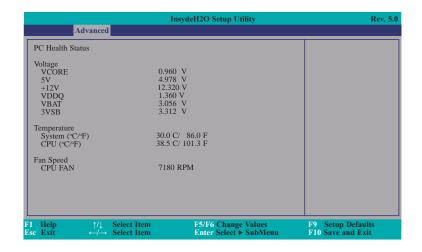
Enable or disable the case open.

#### **AC Power Loss**

Set the AC power loss to Always off or on to indicate the system power on/off state after the power resumes.

#### **PC Health Status**

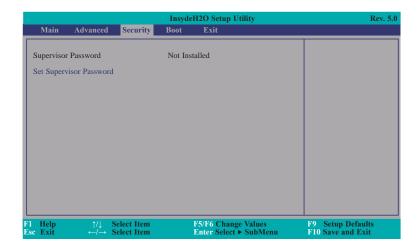
This section displays PC health status.



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# Security

This section configures the security settings for entering the BIOS setup utility.



#### **Set Supervisor Password**

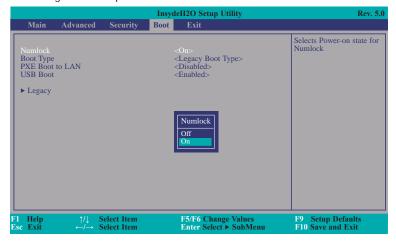
Set the supervisor's password and the length of the password must be greater than one character.

#### **Power-on Password**

If you select to set the supervisor password, this option will be shown. Enable or disable the system to require password at boot.

#### **Boot**

This section configures boot options.



#### Numlock

Select the power-on state for numlock.

#### **Boot Type**

Select the boot type. The options are Dual Boot Type, Legacy Boot Type or UEFI Boot Type.

#### **PXE Boot to LAN**

Disable or enable PXE (Preboot eXecution Environment) boot to LAN.

#### **USB Boot**

Enable or disable the booting to USB boot devices.

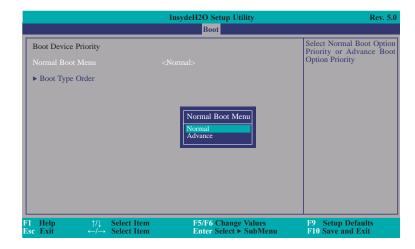


#### Note:

If the boot type is set to UEFI, the method for RAID volume creation will be different. Please refer to Chapter 5 - RAID for more information.

#### **Boot Device Priority**

This section configures legacy boot order. It will be shown only when the boot type is set to "Legacy."



#### **Normal Boot Menu**

#### Normal

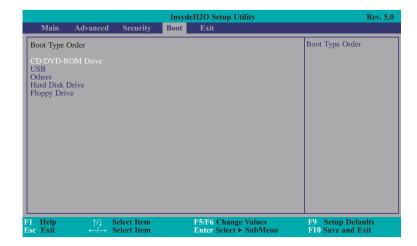
For this option, determine the boot order for all bootable devices. Use + and - keys to arrange the priority of the listed boot devices.

#### **Advance**

For this option, determine the boot order for the devices within each category. Use + and - keys to arrange the priority of the listed boot devices.

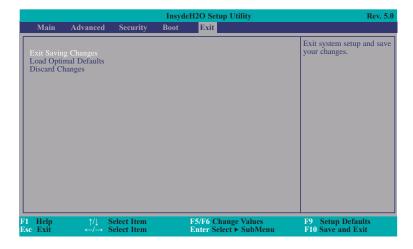
#### **Boot Type Order**

Use + and - keys to arrange the sequence of storage devices that the system's hardware checks for the operating system's boot files. The first device in the order list has the highest boot priority. For example, to boot from a floppy drive instead of a hard drive, place the floppy drive ahead of the hard drive in the list.



#### Exit

This section configures the parameters for exiting the BIOS menu.



#### **Exit Saving Changes**

Select this field and then press <Enter> to exit the system setup and save your changes.

#### **Load Optimal Defaults**

Select this field and then press <Enter> to load optimal defaults.

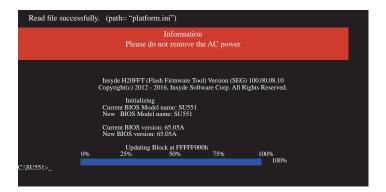
#### **Discard Changes**

Select this field and then press <Enter>to exit the system setup without saving your changes.

# **Updating the BIOS**

To update the BIOS, you will need the new BIOS file and a flash utility. Please contact technical support or your sales representative for the files and specific instructions about how to update BIOS with the flash utility.

When you download the given BIOS file, you may find a BIOS flash utility attached with the BIOS file. This is the utility for performing BIOS updating procedure. For your convenience, we will also provide you with an auto-execution file in the BIOS file downloaded. This auto-execution file will bring you directly to the flash utility menu soon after system boots up and finishes running the boot files in your boot disk.



### **Notice: BIOS SPI ROM**

- 1. The Intel® Management Engine has already been integrated into this system board. Due to the safety concerns, the BIOS (SPI ROM) chip cannot be removed from this system board and used on another system board of the same model.
- 2. The BIOS (SPI ROM) on this system board must be the original equipment from the factory and cannot be used to replace one which has been utilized on other system boards.
- If you do not follow the methods above, the Intel<sup>®</sup> Management Engine will not be updated and will cease to be effective.



#### Note:

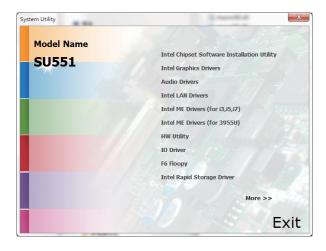
- a. You can take advantage of flash tools to update the default configuration of the BIOS (SPI ROM) to the latest version anytime.
- b. When the BIOS IC needs to be replaced, you have to populate it properly onto the system board after the EEPROM programmer has been burned and follow the technical person's instructions to confirm that the MAC address should be burned or not.

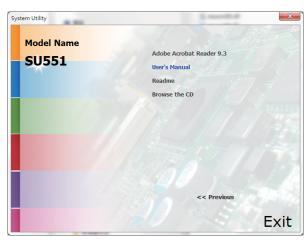
# **Chapter 4 - Supported Software**

The DVD that came with the system board contains drivers, utilities and software applications required to enhance the performance of the system board.

Insert the DVD into a DVD-ROM drive. The autorun screen (Mainboard Utility DVD) will appear. If the "Autorun" does not automatically start, please go directly to the root directory of the DVD and double-click "Setup".

#### For Windows 10



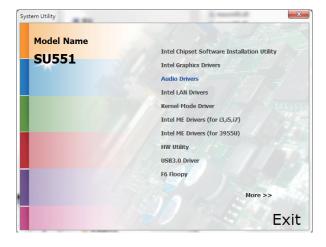


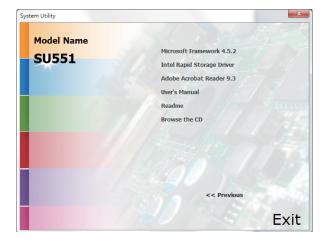
#### For Windows 8.1





#### For Windows 7





## **Intel Chipset Software Installation Utility**

The Intel Chipset Software Installation Utility is used for updating Windows® INF files so that the Intel chipset can be recognized and configured properly in the system.

To install the utility, click "Intel Chipset Software Installation Utility" on the main menu.

1. Setup is ready to install the utility. Click "Next".



2. Read the license agreement then click "Yes".



 Go through the readme document for more installation tips then click "Next".



4. Click "Finish" to exit setup.



## **Intel Graphics Drivers**

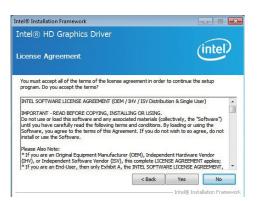
To install the driver, click "Intel Graphics Drivers" on the main menu.

 Setup is now ready to install the graphics driver. Click "Next".

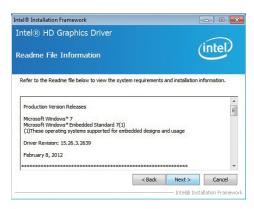


By default, the "Automatically run WinSAT and enable the Windows Aero desktop theme" is enabled. With this enabled, after installing the graphics driver and the system rebooted, the screen will turn blank for 1 to 2 minutes (while WinSAT is running) before the Windows 7/Windows 8.1/Windows 10 desktop appears. The "blank screen" period is the time Windows is testing the graphics performance.

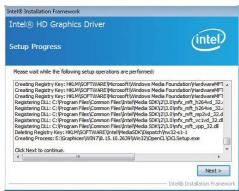
2. Read the license agreement then click "Yes".



3. Go through the readme document for system requirements and installation tips then click "Next".

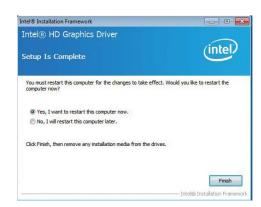


4. Setup is now installing the driver. Click "Next" to continue.



 Click "Yes, I want to restart this computer now" then click "Finish".

Restarting the system will allow the new software installation to take effect.



#### **Audio Drivers**

To install the driver, click "Audio Drivers" on the main menu.

1. Setup is ready to install the driver. Click "Next".



Click "Yes, I want to restart my computer now" then click "Finish".

Restarting the system will allow the new software installation to take effect.



#### **Intel LAN Drivers**

To install the driver, click "Intel LAN Drivers" on the main menu.

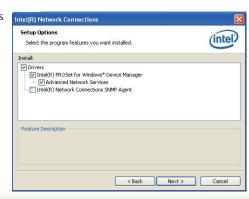
1. Setup is ready to install the driver. Click "Next".



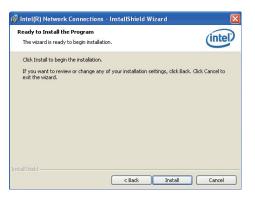
2. Click "I accept the terms in the license agreement" then click "Next".



 Select the program features you want installed then click "Next".



4. Click "Install" to begin the installation.



5. After completing installation, click "Finish".



## Kernel Mode Driver Framework (For Windows 7 only)

To install the driver, click "Kernel Mode Driver Framework" on the main menu.

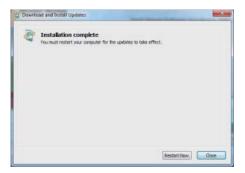
1. Click "Yes" to install the update.



2. The update is installed now.



3. Click "Restart Now" to restart your computer when the installation is complete.



## **Intel Management Engine Drivers**

To install the driver, click "Intel Management Engine Drivers" on the main menu.

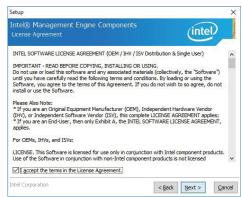
Setup is ready to install the driver. Click "Next".

Setup

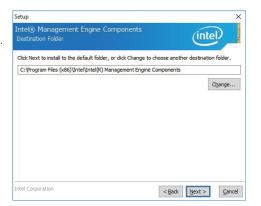
Intel



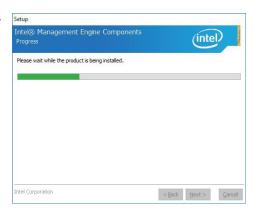
2. Read the license agreement then click "Next".



 Setup is currently installing the driver. After installation has completed, click "Next".



4. Please wait while the product is being installed.



5. After completing installation, click "Finish".



## **HW Utility**

HW Utility provides information about the board, Watchdog, and DIO. To access the utility, click "HW Utility" on the main menu.



#### Note:

If you are using Windows 7 or later versions, you need to access the operating system as an administrator to be able to install the utility.

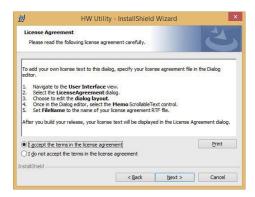
1. Setup is ready to install the driver.



2. Click "Next" to continue.



 Read the license agreement then click "I accept the terms in the license agreement". Click "Next".



4. The wizard is ready to begin installation. Click "Install".



5. Please wait while the program features are being installed.



6. After completing installation, click "Finish".



The HW Utility icon will appear on the desktop. Double-click the icon to open the utility.



Information



#### Note:

The screenshot displayed above is for illustrative purpose only, and may not resemble the actual screen.

The SU551 HW Utility features the following tabs: Information, HW Health, HW Health set, Watchdog, DIO and Backlight. Click on the tabs to access each function.

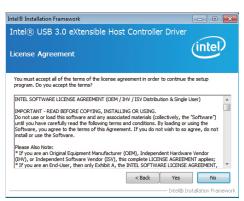
## Intel USB 3.0 Drivers (For Windows 7 and Windows 8.1)

To install the driver, click "Intel USB 3.0 Driver" on the main menu.

1. Setup is ready to install the driver. Click "Next".



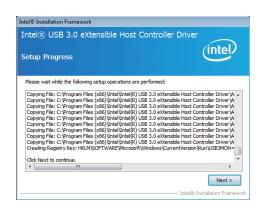
2. Read the license agreement then click "Yes".



 Go through the readme document for more installation tips then click "Next".



 Setup is currently installing the driver. After installation has completed, click "Next".



5. After completing installation, click "Finish".



## **IO Driver (For Windows 10 and Windows 8.1)**

To install the driver, click "Intel Serial IO Driver" on the main menu.

 Setup is ready to install the driver. Click "Next".



Read the license agreement carefully. Click "I accept the terms in the License Agreement" then click "Next".



3. Read the file information then click "Next".



4. Setup is ready to install the driver. Click "Next".



5. Setup is now installing the driver.



6. Click "Finish".



## Microsoft Framework 4.5.2 (For Windows 7)

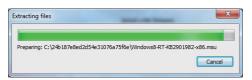


#### Note:

Before installing Microsoft Framework 4.5.2, make sure you have updated your Windows 7 operating system to Service Pack 1.

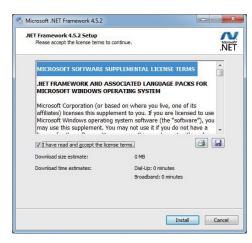
To install the driver, click "Microsoft Framework 4.5.2" on the main menu.

1. Setup is now extracting files.

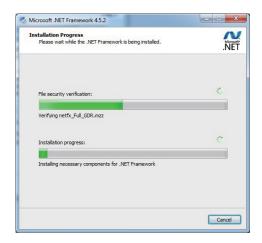


2. Read the license agreement carefully.

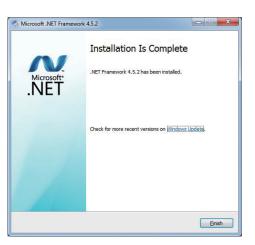
Click "I have read and accept the terms of the License Agree ment" then click "Install".



3. Setup is now installing the driver.



4. Click "Finish".



## Intel® Rapid Storage Technology

The Intel Rapid Storage Technology is a utility that allows you to monitor the current status of the SATA drives. It enables enhanced performance and power management for the storage subsystem.

To install the driver, click "Intel Rapid Storage Technology" on the main menu. Please refer to **Chapter 5** for more information.

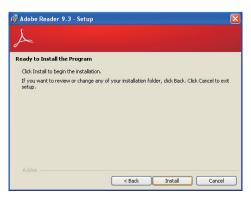
## Adobe Acrobat Reader 9.3 (For Windows 7 and Windows 8.1)

To install the reader, click "Adobe Acrobat Reader 9.3" on the main menu.

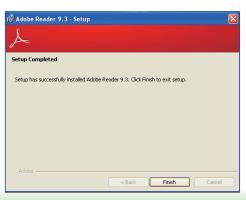
 Click "Next" to install or click "Change Destination Folder" to select another folder.



2. Click "Install" to begin installation.



3. Click "Finish" to exit installation.



# Chapter 5 - RAID

The system board allows configuring RAID on Serial ATA drives. It supports RAID 0, RAID 1, and RAID 5.

#### **RAID Levels**

#### RAID 0 (Striped Disk Array without Fault Tolerance)

RAID 0 uses two new identical hard disk drives to read and write data in parallel, interleaved stacks. Data is divided into stripes and each stripe is written alternately between two disk drives. This improves the I/O performance of the drives at different channel; however it is not fault tolerant. A failed disk will result in data loss in the disk array.

#### RAID 1 (Mirroring Disk Array with Fault Tolerance)

RAID 1 copies and maintains an identical image of the data from one drive to the other drive. If a drive fails to function, the disk array management software directs all applications to the other drive since it contains a complete copy of the drive's data. This enhances data protection and increases fault tolerance to the entire system. Use two new drives or an existing drive and a new drive but the size of the new drive must be the same or larger than the existing drive.

#### RAID 5

RAID 5 stripes data and parity information across hard drives. It is fault tolerant and provides better hard drive performance and more storage capacity.

## **Settings**

To enable the RAID function, the following settings are required.

- 1. Connect the Serial ATA drives.
- 2. Enable RAID in the BIOS.
- 3. Create a RAID volume
- 4. Install the Intel Rapid Storage Technology Utility.

#### Step 1: Connect the Serial ATA Drives

Refer to chapter 2 for details on the location of the Serial ATA ports.



#### Important:

- 1. Make sure you have installed the Serial ATA drives and connected the data cables otherwise you won't be able to enter the RAID BIOS utility.
- Treat the cables with extreme caution especially while creating RAID. A damaged cable will ruin the entire installation process and operating system. The system will not boot and you will lost all data in the hard drives. Please give special attention to this warning because there is no way of recovering back the data.

## Step 2: Enable RAID in the BIOS

- 1. Power-on the system then press <Del> to enter the main menu of the Insyde BIOS.
- 2. Go to "Advanced" menu, and select the "SATA Configuration" menu.
- 3. Change the "SATA Mode Selection" to "RAID" mode.
- 4. Save the changes in the "Exit" menu.
- 5. Reboot the system.

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#### Step 3: Create a RAID Volume

- 1. When the Intel® RST option ROM status screen displays during POST, press <Ctrl> and <I> simultaneously to enter the option ROM user interface.
- 2. Select 1: Create RAID Volume and press < Enter >.
- 3. Use the up or down arrow keys to select the RAID level and press <Enter>.
- 4. Use the up or down arrow keys to select the strip size and press <Enter>.
- 5. Press <Enter> to select the physical disks.
- 6. Use the up or down arrow keys to scroll through the list of hard drives and press <Space> to select the drive.
- 7. Press <Enter>.
- 8. Select the volume size and press <Enter>. You must select less than one hundred percent of the available volume space to leave space for the second volume.
- 9. Press <Enter> to create the volume.
- 10. At the prompt, press <Y> to confirm volume creation.
- 11. Select 4: Exit and press <Enter>.
- 12. Press <Y> to confirm exit.



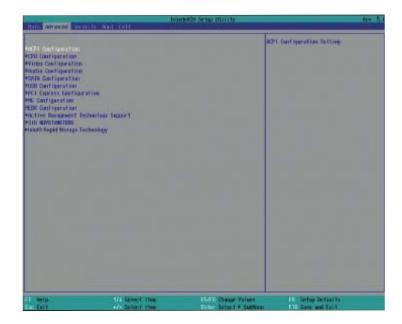
#### Note:

These steps are cited from the Intel® Suppot site, "Set Up a System with Intel® Matrix RAID Technology" (Article ID: 000005789).

#### Step 3-1: Create a RAID Volume if the boot type is UEFI

If the boot type is set to UEFI, RAID volume creation will be different. Please use the following steps to create RAID volumes. To set the boot type, enter the Insyde BIOS and go to "Boot" > "Boot Type".

- 1. Go to the "Advanced" menu of the Insyde BIOS.
- 2. The "Intel® Rapid Storage Technology" menu appears. Enter this menu.



- The screen displays all available drives. Select "Create RAID volume" to create a RAID volume".
- 4. Use the up or down arrow keys to select the RAID level and press <Enter>.
- Use the up or down arrow keys to scroll through the list of hard drives and press <Space> to select the drive.
- 6. Press <Enter>.
- 7. Use the up or down arrow keys to select the strip size and press <Enter>.
- 8. Enter the volume size and press <Enter>.
- 9. At the prompt, press <Y> to confirm volume creation.

## Step 4: Install the Intel Rapid Storage Technology Utility

The Intel Rapid Storage Technology Utility can be installed from within Windows. It allows RAID volume management (create, delete, migrate) from within the operating system. It will also display useful SATA device and RAID volume information. The user interface, tray icon service and monitor service allow you to monitor the current status of the RAID volume and/ or SATA drives. It enables enhanced performance and power management for the storage subsystem.

- 1. Insert the provided DVD into an optical drive.
- 2. Click "Intel Rapid Storage Technology Utility" on the main menu.
- 3. Setup is ready to install the utility. Click "Next".



 Read the license agreement and click "I accept the terms in the License Agreement". Then, click "Next".



 Go through the readme document to view system requirements and installation information then click "Next".



 Click "Next" to install to the default folder or click "Change to choose another destination folder".



7. Confirm the installation and click "Next".



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8. Click "Yes, I want to restart this computer now" to complete the installation and then click "Finish".



# **Chapter 6 - Intel AMT Settings**

#### **Overview**

Intel Active Management Technology (Intel® AMT) combines hardware and software solution to provide maximum system defense and protection to networked systems.

The hardware and software information are stored in non-volatile memory. With its built-in manageability and latest security applications, Intel® AMT provides the following functions.

#### Discover

Allows remote access and management of networked systems even while PCs are powered off; significantly reducing desk-side visits.

#### Repair

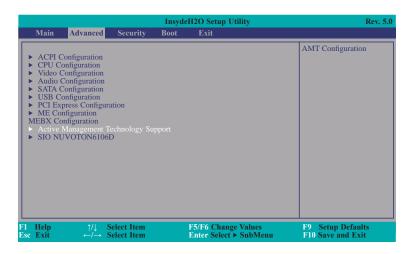
Remotely repair systems after OS failures. Alerting and event logging help detect problems quickly to reduce downtime.

#### Protect

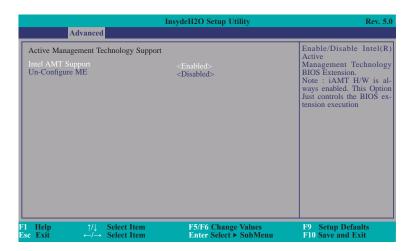
Intel AMT's System Defense capability remotely updates all systems with the latest security software. It protects the network from threats at the source by proactively blocking incoming threats, reactively containing infected clients before they impact the network, and proactively alerting when critical software agents are removed.

## Enable Intel® AMT in the Insyde BIOS

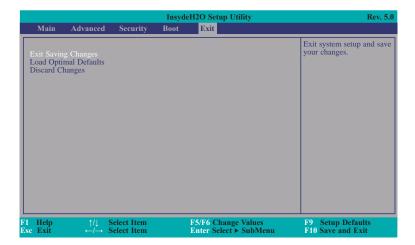
- 1. Power-on the system then press <Del> to enter the main menu of the Insyde BIOS.
- 2. In the Advanced menu, select Active Management Technology Support.



Select Enabled in the Intel AMT Support field.

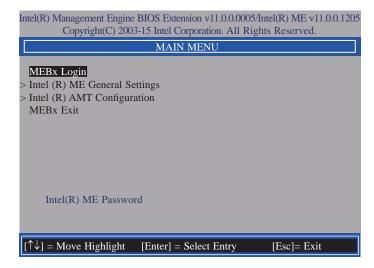


4. In the Exit menu, select Exit Saving Changes then select OK.

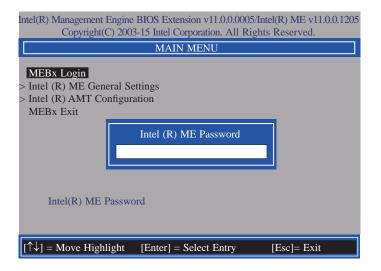


# Enable Intel® AMT in the Intel® Management Engine BIOS Extension (MEBX) Screen

 When the system reboots, you will be prompted for a password. The default password is "admin". Enter the default password in the space provided under Intel(R) ME Password then press Enter.



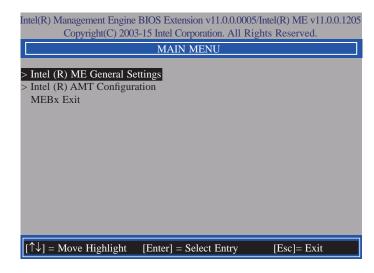
- 2. Enter a password in the space provided under Intel(R) ME Password then press Enter. The password must include:
  - 8-32 characters
  - Strong 7-bit ASCII characters excluding:, and " characters
  - At least one digit character (0, 1, ...9)
  - At least one 7-bit ASCII non alpha-numeric character, above 0x20, (e.g. !, \$, ;)
  - Both lower case and upper case characters



3. You will be asked to verify the password. Enter the same new password in the space provided under Verify Password then press Enter.



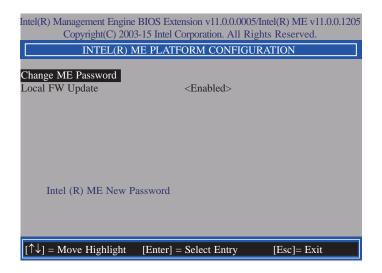
4. Select Intel(R) ME General Settings then press Enter.



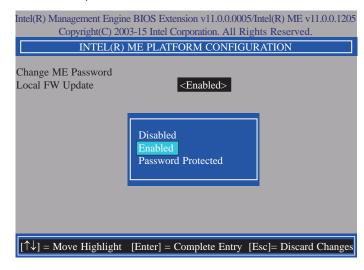
5. Select Change Intel(R) ME Password then press Enter.

You will be prompted for a password. The default password is "admin". Enter the default password in the space provided under Intel(R) ME New Password then press Enter.

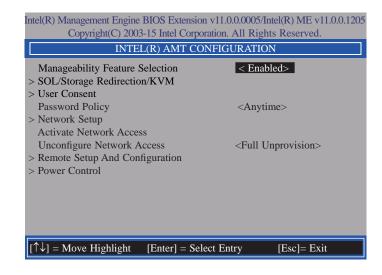
- 8-32 characters
- Strong 7-bit ASCII characters excluding:, and " characters
- At least one digit character (0, 1, ...9)
- At least one 7-bit ASCII non alpha-numeric character, above 0x20, (e.g. !, \$, ;)
- Both lower case and upper case characters



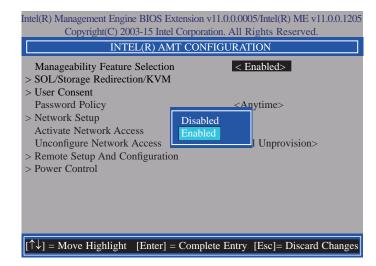
 Select Local FW Update then press Enter. Select Enabled or Disabled or password Protected then press Enter.



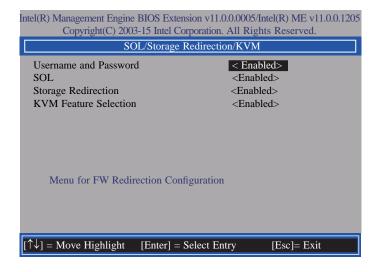
Select Previous Menu until you return to the Main Menu. Select Intel(R) AMT Configuration then press Enter.



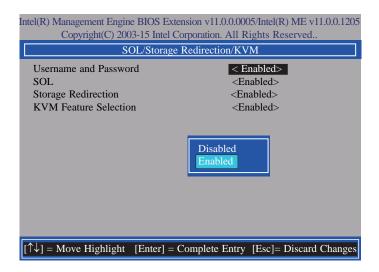
8. In the Intel(R) AMT Configuration menu, select Manageability Feature Selection then press Enter. Select Enabled or Disabled then press Enter.



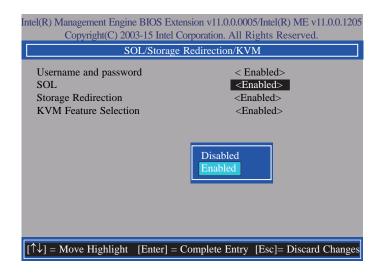
 In the Intel(R) AMT Configuration menu, select SOL/Storage Redirection/KVM then press Enter.



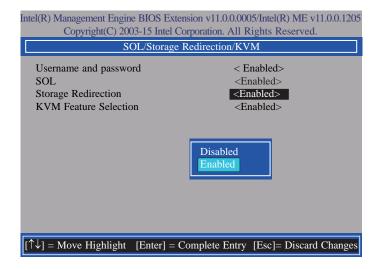
 In the SOL/Storage Redirection/KVM menu, select Username and Password then press Enter. Select Enabled or Disabled then press Enter.



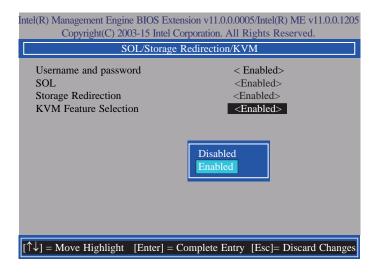
 In the SOL/Storage Redirection/KVM menu, select SOL then press Enter. Select Enabled or Disabled then press Enter.



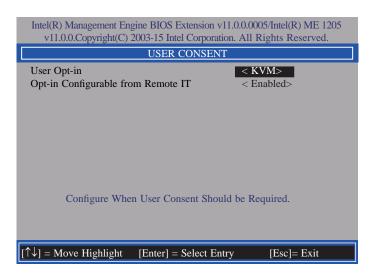
12. In the **SOL/Storage Redirection/KVM** menu, select **Storage Redirection** then press Enter. Select **Enabled** or **Disabled** then press Enter.



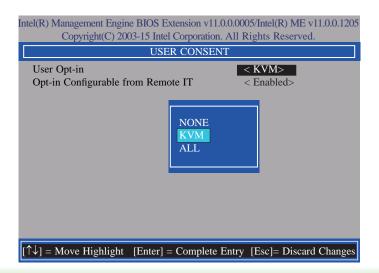
 In the SOL/IDER/KVM menu, select KVM Feature Selection then press Enter. Select Enabled or Disabled then press Enter.



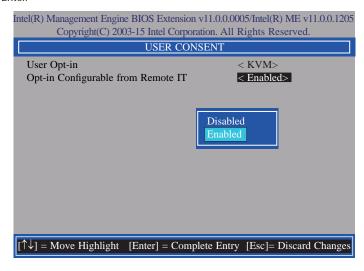
14. Select Previous Menu until you return to the Intel(R) AMT Configuration menu. Select User Consent then press Enter.



 In the User Consent menu, select User Opt-in then press Enter. Select None or KVM or ALL then press Enter.

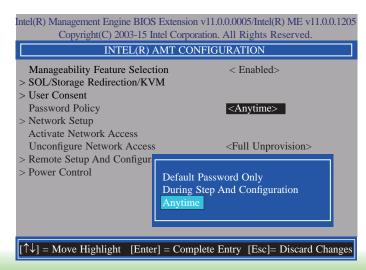


 In the User Consent menu, select Opt-in Configurable from Remote IT then press Enter. Select Enabled or Disable Remote Control of KVM Opt-in Policy then press Enter

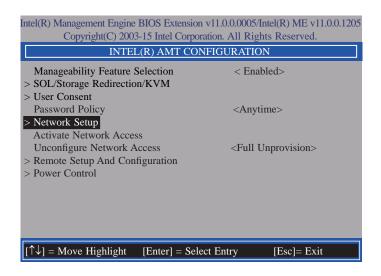


17. Select Previous Menu until you return to the Intel(R) AMT Configuration menu. Select Password Policy then press Enter.

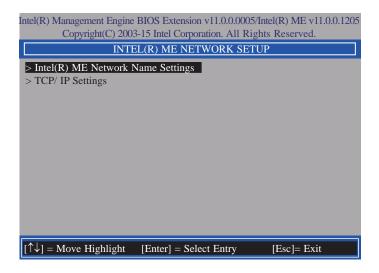
You may choose to use a password only during setup and configuration or to use a password anytime the system is being accessed.



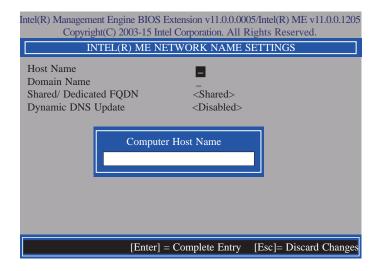
18. In the Intel(R) AMT Configuration menu, select Network Setup then press Enter.



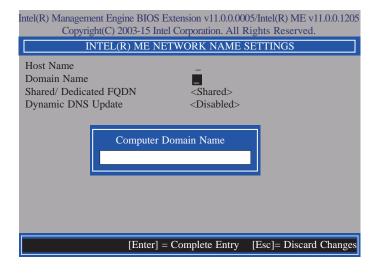
 In the Intel(R) ME Network Setup menu, select Intel(R) ME Network Name Settings then press Enter.



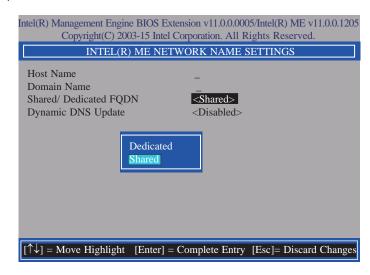
20. In the Intel(R) ME Network Name Settings menu, select Host Name then press Enter. Enter the computer's host name then press Enter.



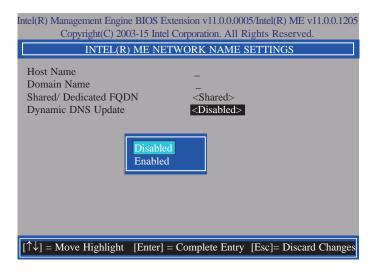
21. Select **Domain Name** then press Enter. Enter the computer's domain name then press Enter.



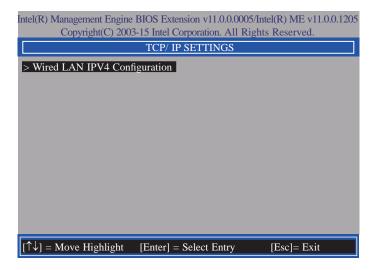
 Select Shared/Dedicated FQDN then press Enter. Select Shared or Dedicated then press Enter.



 Select Dynamic DNS Update then press Enter. Select Enabled or Disabled then press Enter.



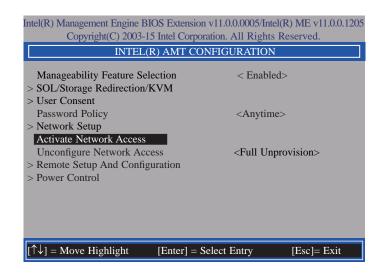
24. Select Previous Menu until you return to the Intel(R) ME Network Setup menu. Select TCP/IP Settings then press Enter.



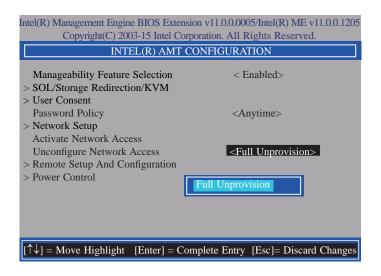
 In the TCP/IP Settings menu, select Wired LAN IPV4 Configuration then press Enter.



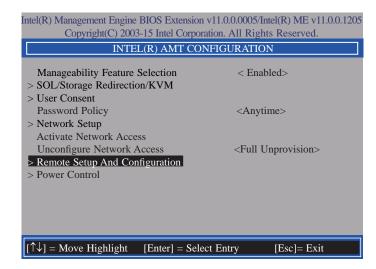
In the Intel(R) AMT Configuration menu, select Activate Network Access then
press Enter.



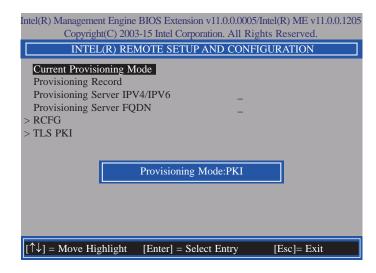
In the Intel(R) AMT Configuration menu, select Unconfigure Network Access then
press Enter.



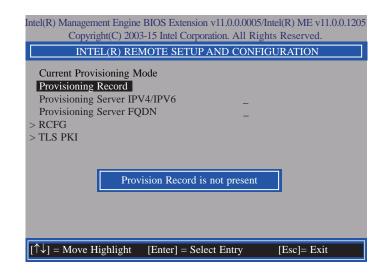
 In the Intel(R) AMT Configuration menu, select Remote Setup And Configuration then press Enter.



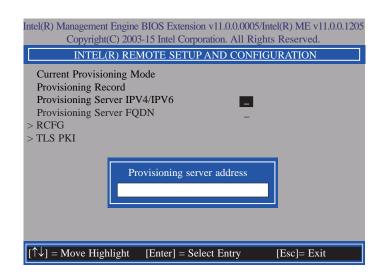
 In the Intel(R) Remote Setup And Configuration menu, select Current Provisioing Mode then press Enter.



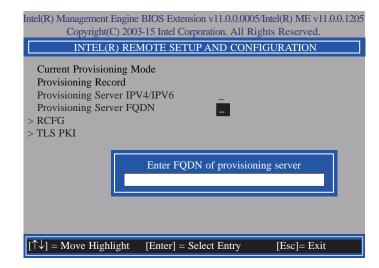
 In the Intel(R) Remote Setup And Configuration menu, select Provisioning Record then press Enter.



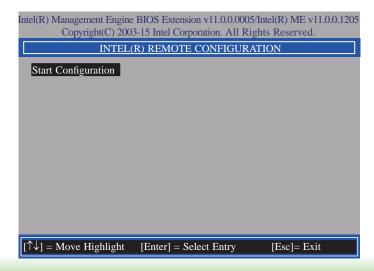
31. In the Intel(R) Remote Setup And Configuration menu, select Provisioning server IPV4/IPV6, enter the Provisioning server address then press Enter.



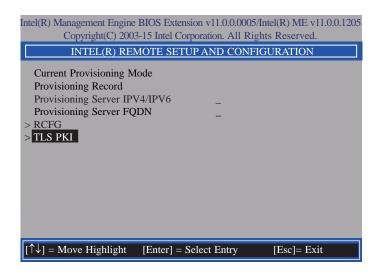
32. In the Intel(R) Remote Setup And Configuration menu, select Provisioning server FQDN, enter the FQDN of Provisioning server then press Enter.



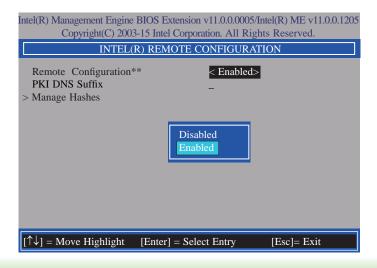
33. In the Intel(R) Remote Setup And Configuration menu, select RCFG then press Enter, and select Start Configuration then press enter.



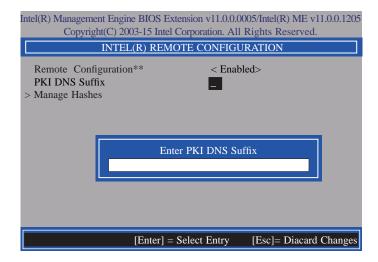
34. In the Intel(R) Remote Setup And Configuration menu, select TLS PKI then press Enter.



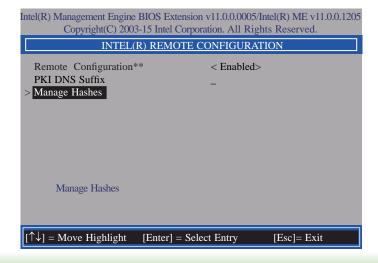
35. In the Intel(R) Remote Configuration menu, select Remote Configuration\*\* then press Enter, select Enabled or Disabled then press Enter.



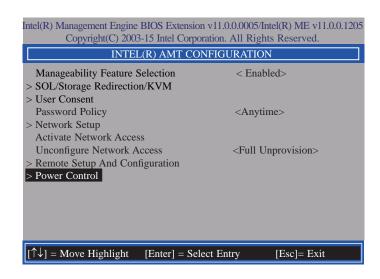
36. Select PKI DNS Suffix, Enter the PKI DNS Suffix then press Enter.



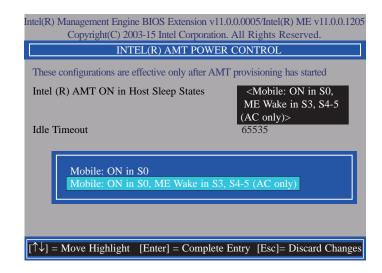
37. Select Manage Hashes then press Enter, and select one of hash name.



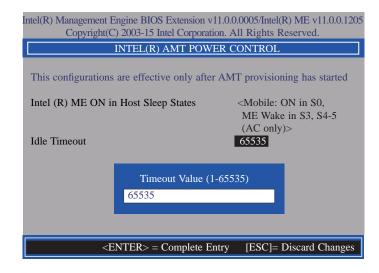
38. In the Intel(R) AMT Configuration menu, select Power Control then press Enter.



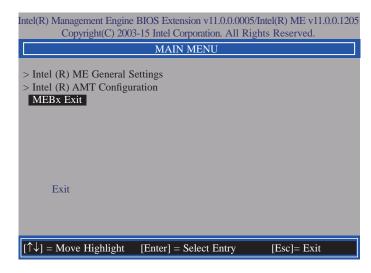
39. In the Intel(R) AMT Power Control menu, select Intel(R) AMT ON in Host Sleep States then press Enter. Select an option then press Enter.



40. In the Intel(R) AMT Power Control menu, select Idle Timeout then press Enter. Enter the timeout value (1-65535).



41. Select Previous Menu until you return to the **Main Menu**. Select **Exit** then press Enter. Type **Y** then press Enter.



# **Appendix A - Troubleshooting Checklist**

## **Troubleshooting Checklist**

This chapter of the manual is designed to help you with problems that you may encounter with your personal computer. To efficiently troubleshoot your system, treat each problem individually. This is to ensure an accurate diagnosis of the problem in case a problem has multiple causes.

Some of the most common things to check when you encounter problems while using your system are listed below.

- 1. The power switch of each peripheral device is turned on.
- 2. All cables and power cords are tightly connected.
- 3. The electrical outlet to which your peripheral devices connected is working. Test the outlet by plugging in a lamp or other electrical device.
- 4. The monitor is turned on.
- 5. The display's brightness and contrast controls are adjusted properly.
- 6. All add-in boards in the expansion slots are seated securely.
- 7. Any add-in board you have installed is designed for your system and is set up correctly.

## Monitor/Display

If the display screen remains dark after the system is turned on:

- 1. Make sure that the monitor's power switch is on.
- 2. Check that one end of the monitor's power cord is properly attached to the monitor and the other end is plugged into a working AC outlet. If necessary, try another outlet.
- Check that the video input cable is properly attached to the monitor and the system's display adapter.
- 4. Adjust the brightness of the display by turning the monitor's brightness control knob.

The picture seems to be constantly moving.

- 1. The monitor has lost its vertical sync. Adjust the monitor's vertical sync.
- Move away any objects, such as another monitor or fan, that may be creating a magnetic field around the display.
- 3. Make sure your video card's output frequencies are supported by this monitor.

The screen seems to be constantly wavering.

1. If the monitor is close to another monitor, the adjacent monitor may need to be turned off. Fluorescent lights adjacent to the monitor may also cause screen wavering.

#### **Power Supply**

When the computer is turned on, nothing happens.

- Check that one end of the AC power cord is plugged into a live outlet and the other end properly plugged into the back of the system.
- 2. Make sure that the voltage selection switch on the back panel is set for the correct type of voltage you are using.
- The power cord may have a "short" or "open". Inspect the cord and install a new one if necessary.

#### **Hard Drive**

Hard disk failure.

- 1. Make sure the correct drive type for the hard disk drive has been entered in the BIOS.
- 2. If the system is configured with two hard drives, make sure the bootable (first) hard drive is configured as Master and the second hard drive is configured as Slave. The master hard drive must have an active/bootable partition.

Excessively long formatting period.

If your hard drive takes an excessively long period of time to format, it is likely a cable connection problem. However, if your hard drive has a large capacity, it will take a longer time to format.

#### **Serial Port**

The serial device (modem, printer) doesn't output anything or is outputting garbled characters.

- 1. Make sure that the serial device's power is turned on and that the device is on-line.
- 2. Verify that the device is plugged into the correct serial port on the rear of the computer.
- 3. Verify that the attached serial device works by attaching it to a serial port that is working and configured correctly. If the serial device does not work, either the cable or the serial device has a problem. If the serial device works, the problem may be due to the onboard I/O or the address setting.
- 4. Make sure the COM settings and I/O address are configured correctly.

## Keyboard

Nothing happens when a key on the keyboard was pressed.

- 1. Make sure the keyboard is properly connected.
- Make sure there are no objects resting on the keyboard and that no keys are pressed during the booting process.

## **System Board**

- 1. Make sure the add-in card is seated securely in the expansion slot. If the add-in card is loose, power off the system, re-install the card and power up the system.
- 2. Check the jumper settings to ensure that the jumpers are properly set.
- 3. Verify that all memory modules are seated securely into the memory sockets.
- 4. Make sure the memory modules are in the correct locations.
- If the board fails to function, place the board on a flat surface and seat all socketed components. Gently press each component into the socket.
- 6. If you made changes to the BIOS settings, re-enter setup and load the BIOS defaults.